

WONG SHING HUI

+60 12-376 1688 | angelwsh26@hotmail.com | Sg. Buloh | [LinkedIn](#) | [Portfolio](#)

SUMMARY

A confident, enthusiastic and proactive individual, with a proven record of achieving targets in difficult environments in an organised and efficient manner. Psychology graduates with experience designing and facilitating learning interventions, including a structured psychoeducation campaign reaching 50+ participants and public education exhibitions for 200+ visitors, using behavioral science to diagnose gaps and build targeted solutions. Proven ability to simplify complex content, measure what works, and adjust based on real feedback. Multilingual in English, Mandarin, and Malay, with cross-cultural experience across Taiwan, Poland, and Malaysia.

EDUCATION

Feb 2021 – Aug 2025 **B.Sc. in Psychology**

- **National Cheng Kung University (NCKU, Taiwan)**
- cGPA: 4.17/4.3
- Modules: Abnormal Psychology, Social Psychology, Research Methods, Clinical Psychology

Sep 2024 – Mar 2025 **Exchange Student – Faculty of Philosophy, Institute of Psychology**

- **Jagiellonian University (Poland, Krakow)**
- Ministry of Education Taiwan Transnational Study & Research Grant (\$2,400)
- Modules: Social Advertising, Neuroscience of the Self, Computer Games & Social Media (ECTS 13)

WORK EXPERIENCE

Nov 2021 – Aug 2025 **Dept. of Nursing, NCKU Hospital, Research Project Assistant**

- Monitored longitudinal behavioral and physiological data from 108 ICU sepsis patients using wearable device HEARTHremo™, conducting daily bedside observations to track skin surface temperature and vital signs for fever detection.
- Applied time-series analysis to identify predictive trends in skin temperature elevation and clinical variables, supporting evidence-based decision-making.
- Demonstrated consistent use of R & SPSS to perform advanced statistical analyses, identifying skin temperature and heart rate as significant predictors of fever onset across a 2-year study period.

June 2024 – Sep 2024 **海洋微風輕食咖啡館 Confucius Temple District, Tainan, Part-Time Barista**

- Delivered efficient service in a high-volume café environment, simultaneously managing beverage preparation, cashier operations, and store upkeep, reducing customer wait time and ensuring smooth service flow during peak hours.
- Provided multilingual customer service (English, Mandarin, Malay), actively engaging customers to understand preferences and deliver personalized recommendations, enhancing customer satisfaction and repeat patronage.
- Completed structured barista training (3 sessions/week) in espresso extraction, latte art, and single-origin brewing, achieving consistent beverage quality and adherence to operational standards.

Sep 2022 – Dec 2022 **NCKU Library, Periodicals Section Part-time**

- Managed high-volume archival workflows for B2F periodicals, ensuring 100% accuracy in database records and physical organization to optimize research accessibility.
- Facilitated Nationwide Document Delivery Services (NDDS), coordinating interlibrary logistics to meet diverse information needs, achieving a 95%+ user satisfaction rate.
- Monitored electronic journal access and subscription data, conducting systematic audits to resolve technical discrepancies, ensure continuous resource availability, and support budget tracking and inventory evaluation for departmental subscriptions.

Feb 2020 – Mar 2020 **SSF Sdn Bhd, Home Furnishing Retail, Finance & Accounting Assistant**

- Maintained and reconciled daily financial records across multiple store branches, including petty cash, inventory, payroll, and commission tracking, ensuring 100% accuracy and timely financial reporting.
- Coordinated daily sales verification with four store managers remotely, streamlining communication and validation processes, ensuring timely submission and consistency of financial data during COVID-19 disruptions.
- Managed financial reporting independently in a fully remote environment, implementing structured tracking and verification methods, maintaining data integrity and consistently meeting reporting deadlines without supervision.
- Employment contract concluded early due to the COVID-19 pandemic.

ACADEMIC PROJECTS

Beuchet Chair Illusion — Perception Visual Exhibition (2024) | [LINKS](#)

Co-organized by the Department of Psychology, NCKU × Ritsumeikan University, Japan

- Designed and delivered a full-scale Beuchet Chair Illusion installation, independently replicating forced-perspective principles to create an interactive perceptual experience for the exhibition, presented to approximately 200 visitors across 2 exhibitions.

Bespoke Nutrition & Care Planning — Service Learning, EB Patients (2024) | [LINKS](#)

NCKU Hospital × King's College London Collaboration (Prof. John McGrath)

- Conducted semester-long home visits with an EB patient, assessing psychosocial needs, daily living challenges, and emotional impact of chronic illness, building a holistic profile to guide personalized care planning.

CAMPUS ENGAGEMENT & LEADERSHIPS

Sep 2022 – Jan 2023 **Mental Health First Aid (MHFA) Campaign Coordinator, NCKU × Dept. of Nursing**

- Designed and facilitated a 3-part psychoeducation program for 50+ attendees, applying the ALGEE crisis-response framework to guide participants through awareness, empathetic engagement, and action.
- Identified social exposure as the key participation barrier and designed the anonymous Stress Exchange Box in response, 27 participants engaged, validating the format decision. Demonstrated ability to diagnose why users disengage and redesign the experience to remove friction.

Sep 2021 – Jun 2022 **NCKU Malaysia Student Association, Design Officer**

- Co-led a 100-member delegation for the SUKMAS Malaysia Games, overseeing travel logistics, insurance coordination, and competition scheduling.
- Provided direct hospitality and relationship management support for international ambassadors at the SATU Presidents' Forum on Sustainable Alliances.

SKILLS

Tools & Analytical

- R / SPSS: Performed statistical analysis and data reporting for experimental research
- Python / MATLAB: Applied data processing techniques in academic projects
- EEG / EEGLAB: Conducted signal processing and managed EEG datasets
- GitHub Pages / Supabase: Developed and deployed websites using HTML/CSS
- Claude / Lovable / Visual Studio Code: Developed dashboards and built AI-assisted web applications

Interest

- Photography and video editing, creating travel guide content and sharing budget travel tips in XHS